

*annual report
2009 – 2010*

scosa

scosa
we celebrate
60 years

scosa
we celebrate
60 years
com.au

we challenge

we aspire

we include

we deliver

we connect

we participate

we support



contact

Spastic Centres of South Australia Inc

scosa

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Our Vision

Leading our community in the support of people with disabilities to enable them to fully participate in their chosen domains in life

Our Mission

To enable people to build self awareness and capacity to connect and participate in the areas of relationships and community

Our Values

Excellent service to our clients

Respecting our people

Inclusive communities

Being accountable

Teamwork

Organisational growth and development

contents

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Judith Worrall, President



Nicole Graham, Chief Executive

President and Chief Executive Report

we deliver

This year has been a significant one as we celebrated the Diamond Anniversary of **scosa**. A series of engaging events has enabled us to share this significant milestone with our many supporters. A wonderful sense of pride and reflection has been felt throughout our team as we look to the future with excitement.

To a small group of dedicated parents back in 1950, we say thank you! The founding families of **scosa** could not have predicted the lasting impact and legacy of their work in advocating for the rights of people with disabilities. Their vision, commitment, strength and enviable spirit have underpinned the history of **scosa** and characterised our proud iconic organisation.

Our entire team continues to achieve with many outstanding external accolades. We are fortunate to have such a progressive, focused group of professionals who excel in the delivery of services. This was demonstrated with the Executive Management Team's Strategic Plan update to the Board of Directors early in the year, ensuring all

Board Members were fully conversant with operational philosophies and service delivery methodologies.

The team's dedication and expertise is reflected as **scosa** continues to be the provider of choice for adults with a disability.

Participation in the Department for Families and Communities Self Managed Funds Pilot Programme and successful tenders see us as a Host organisation for Self Managed Funds and a provider of School Holiday Programmes. This demonstrates our continuing ability to evolve and extend our services to meet the needs of the community.

As we move out of the Global Financial Crisis our financial position remains strong. Our powerful brand, diligent Finance and Audit Committee and dedicated staff have once again delivered a positive result.

Both the Board and management extend appreciation and gratitude to Judy Curran, who left us after seven years as Chief Executive. Judy's vision and commitment to our organisation, clients and families has

made a significant impact on the profile, growth and strength of **scosa**. Everyone who worked with Judy during her years as Chief Executive wishes her success in her new role. We know Judy has great memories of her time at **scosa** and made many lasting friendships.

During the year Rod Wortley left the Board due to family commitments. We thank him for both his service to **scosa** as a Board Member and to the Spastic Centre Council.

We congratulate Kelly Vincent MLC, who in the March State elections became our youngest Member of Parliament, representing the Dignity for Disability Party. Kelly is the first Parliamentarian with a disability and we look forward to working with her, we know she will represent our sector passionately.

What an exciting journey we have had so far and, as we move toward 2011, we look forward to an even brighter future. We hold close our past legacy and enter our next 60 years with confidence knowing we continue to deliver exceptional services to hundreds of South Australians.

scosa Board

Judith Worrall

President & Member of the Finance and Audit Committee

An advocate for Disability Services, Judith places a strong emphasis on citizens' rights and personal participation in decision making and community engagement, particularly to people with disabilities.

Johanna Churchill

Vice-President

Johanna has specific interest and expertise in the areas of corporate governance, securities regulation and the not-for-profit sector. She is a partner in the Norman Waterhouse Lawyers Corporate and Commercial Team.

Steven Marshall

Secretary

The State Member of Parliament for Norwood, Steven has always been involved in public service and community initiatives. A recipient of a Centenary of Federation Medal for Service to the Disability Sector in 2001, Steven was nominated for the SA Great, South Australian of the Year (Environment category) in 2009.

John Mildrum

Treasurer

John is a Fellow of CPA Australia and is our longest serving Board member. Parent of a son with disabilities, John is a passionate advocate for people with disabilities. John serves on numerous boards and committees associated with disability services.

Angela Murphy

Finance and Audit Committee

Angela joined our Board in October 2009. As Director of dmca Wealth Solutions she brings with her the ability to motivate team members and to discover innovative business solutions.

Sue Andrews

Sue has over 29 years experience with the disability sector. She is mum to a client of **scosa** and also a representative on numerous Committees and Boards. Sue was a member of the Minister's Advisory Group for People with Disabilities influencing Government policy, trends and shaping how services are funded and delivered.

Sam Matheson

Sam is a licensed real estate agent and management consultant. He is dedicated to community organisations and is passionate about helping others achieve their goals. Sam uses his experience in banking and finance to mentor not-for-profit organisations with their business strategies.

Garry van der Kolk

Garry has a daughter with disabilities and believes the Active Support model is an excellent and effective method of service delivery. Garry brings personal experience to our Board, along with a solid background in the financial sector.

Karen Nelson-Field

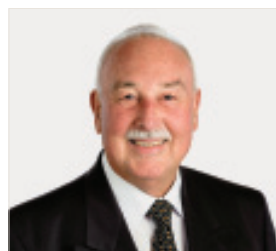
Karen is a UniSA lecturer and research associate. Holding a PhD in Business, her research field is in marketing communications and media. As a mother of two young boys, her passion for **scosa** results from a strong desire to teach her boys about life values.



Johanna Churchill
Vice-President



Steven Marshall
Secretary



John Mildrum
Treasurer



Angela Murphy
Finance and Audit Committee



Sue Andrews



Sam Matheson



Garry Van Der Kolk



Karen Nelson-Field

we connect

Executive Management Team



Nicole Graham
Chief Executive



Gaynor Semmler
Coordinator Executive Services



Gabrielle Overton
General Manager
Marketing & Business Development



Anita McCarthy
General Manager
Client Services



Craig Walker
General Manager
Workforce Planning & Development



Peter Mildenhall
General Manager
Finance & Technology Services

we achieve

New Chief Executive Appointed

Nicole Graham was appointed to the position of Chief Executive in March 2010. Holding a Master of Business Administration and Bachelor of Management, Employment Relations, Nicole brings a wealth of skills and knowledge crucial to building on **scosa's** service excellence in supporting hundreds of South Australians with disabilities.

Nicole has held senior management roles with **scosa** for the past five years, most recently as General Manager, Client Services. She has gained an excellent reputation in the disability sector serving as a representative on peak bodies and Government working parties.



Celebrating 60 Years

The celebration of our 60th anniversary has generated great excitement. This year we reflect on 60 years of service delivery excellence to people with disabilities.

We have celebrated our birthday throughout our organisation and the wider community, reaching out to clients, families, staff and the many thousands who have created our history.

In February our anniversary celebrations were launched at a cocktail party hosted by our Chief Patron, the Governor of South Australia, His Excellency Rear Admiral Kevin Scarce AC, CSC, RANR. His Excellency congratulated us on our successes and praised our work. scosa President, Judith Worrall also reflected on our commitment, passion and leadership.

Celebrations continued with clients, families and staff marching in the Adelaide Fringe Festival with a colourful 60th Birthday themed display created by clients at our Hubs.

In March at the Diamond and Ice Gala Ball, hosted by The Divas, we welcomed back and thanked former Miss South Australia Quest award winners, along with dedicated volunteers, clients, families and supporters. Everyone joined in the action of a fun filled and successful evening.

Our 'we are scosa' DVD premiered at the Gala Ball, we took pride in showcasing our diverse range of services, activities and events to the audience. The DVD is an impressionistic look at our past, present and future through beautiful images and provocative music.

We have reinforced our position by speaking of our heritage, achievements and future goals through media and participation in public events and exhibitions.

The passion, tenacity and commitment of our founding **scosa** parents is still very much evident today and we take pride in the calibre and skills of our outstanding staff.

We celebrate knowing there is a tomorrow and together we step out with confidence that we can be the difference in creating a place in the community to respect, educate, develop and accept people with disabilities.

It is however each day, observing a sense, of joy, hope and achievement, in the eyes and actions of our clients that continues, and will continue as it has for 60 years, to inspired and motivate **scosa**.



Cover of *Forget Me Not* magazine 1955



Patricia Doran Miss SA, 1954

The Miss South Australia Quest

Associated with the Spastic Centres of South Australia since 1950, The Miss South Australia Quest was a major source of funding. Winding up in 2000, the effort, commitment and support of entrants, their families, friends and communities across the State has been a significant source of funding. The Quest brought awareness to the community, educating people about disabilities and the support we provide.



Paul Bennier with Daphne Gum, original Director of the first Spastic School in 1949

we engage

The Divas

Each year we deliver a range of events and promotions to raise funds and ensure the community is aware of our great work. This year we have teamed up with The Divas, a volunteer group committed to raising funds for community organisations, to deliver some fabulous events.

Wear Red Race Day held in, March saw more than 400 supporters track side at the Morphettville racecourse. The event marks the beginning of the Adelaide Cup weekend festivities.

The Divas also successfully organised our 60th anniversary Diamond and Ice Gala Ball. Proceeds of all 'The Divas' events go to both **scosa** and The Epilepsy Centre.

Woodville Auxiliary

It was a poignant occasion that saw the Woodville Women's Auxiliary shop shut its doors for the last time after more than 50 years of service to our organisation. Founded by parents of children with disabilities in the 1950s, this group of committed women has successfully raised funds for the work of the Spastic Centres and made a lifelong commitment to assist in whatever way possible.

The Thrift shop, located the Port Adelaide area, operated four days a week and provided vital funds for the support and education of people with disabilities and their families.

we thank the Woodville Women's Auxiliary for their extraordinary efforts.

Community Relationships

Our volunteers play a vital role at **scosa** and are fundamental to our ability to provide quality service to our clients. As we grow, our need for support from volunteers continues to expand. We are grateful for their time and devotion in regularly assisting at our Hubs and administration in a range of activities.

we thank all our volunteers including; donation ball collectors, event assistants, handymen and women and the many parents of clients who give their time freely to assist in so many ways. With this support we are able to continue to provide service excellence to people with disabilities.

client services

Active Support

Our Active Support program involves training staff in specific skills and procedures to focus on the direct support of clients in meaningful activities.

Clients are encouraged to participate in daily activities increasing personal participation in decision making and choices. Active Support leads to increased independence and confidence enabling clients to gain control over their lives. The model also develops skills and meaningful relationships for clients.

Fish Philosophy

Through the "FISH! Philosophy" we build stronger relationships with team members, clients and the people we come into contact with daily.

The FISH! Philosophy includes four simple, interconnected practices:

"Be There" is being emotionally present for people. It's a powerful message of respect that improves communication and strengthens relationships.

"Play" taps into natural ways of being creative, enthusiastic and having fun. Play is the spirit that drives the curious mind, as in "Let's play with that idea!" It's a mind-set we bring to everything we do.

"Make Their Day" is finding simple ways to serve or delight people in a meaningful, memorable way. It's about contributing to someone else's life.

"Choose Your Attitude" means taking responsibility for how we respond to what life throws at us. Once we are aware that our choice impacts on everyone around us, we can ask ourselves, "Is my attitude helping my team or my clients? Is it helping me to be the person I want to be?"

Client Satisfaction

This year has seen excellent results with our client and family satisfaction surveys showing a 7.8% increase in overall positive outcomes with a 10% increase in clients reporting that **scosa** provided activities that helped them to do things they enjoy. This can be attributed to the implementation of the principles of Active Support and the Fish Philosophy, key indicators of the success of these models of service delivery.

Client growth has exceeded our expectations. An impressive 94% of eligible school leavers selected **scosa** as their preferred provider of services. This excellent result is due to our quality service, strong commitment to clients, close relationships with schools, and quality transition from children's services to adult services for younger and new generation clients.

This year we have achieved delivery of over 20,000 service sessions, which is an increase of 4.6% on session delivery in 2008- 2009 and further demonstrating our position as provider of choice. Client satisfaction is fundamental to our success.



"An impressive 94% of eligible school leavers selected **scosa as their preferred day support option."**

Brenton Manfield
jumping for joy at our
Soccer Showdown



‘My favourite thing about scosa is spending time with my friends and the different activities I get to do, especially music works at the Gov.’

Sogna Lipari. West Croymon Hub Client

client services

Client Consultative Committee

The Client Consultative Committee (CCC) is a representative committee for client issues, ensuring all clients have a voice. This year has been a successful one for the CCC.

Negotiating with Transport SA, the CCC extended the pedestrian crossing time of two intersections in Adelaide, one on North East Road, increasing community access for our Gilles Plains clients and the other on Woodville Road, improving safety for people accessing our Woodville office.

The CCC has also hosted guests from Special Olympics. In April State Manager Lisa Hester visited, along with rhythmic gymnast Laura Hester and swimmer Kim Flannigan. Both Laura and Kim are part of the Athlete Leadership program which encourages and supports athletes to channel their confidence through public speaking, community engagement, working on committees and acting as ambassadors. As a result of this visit our clients were invited to participate in the Special Olympics torch relay.

Following the Olympian visit the CCC delivered a presentation to the Advanced Sport and Recreation students at The University of South Australia on people with disabilities and their participation in sport.

The CCC continues its great work and is currently investigating disability access swings and shopping trolleys for Adelaide's southern region.

Fringe Festival

The Adelaide Fringe Festival erupted with a burst of energy this year. Our enthusiastic group of clients, families, volunteers and staff showed off a colourful display prepared by our Hubs. The orange balloons, banners, costumes, party hats, presents and giant 60th birthday cake could not be missed amongst the impressive 80,000 strong crowd.

we art

“we art” made a splash at the Adelaide Town Hall in June, showcasing our talented artists with an exhibition of their work. **we art** was made possible with a City of Adelaide for the Arts and Living Culture Grant. The project engaged Andrew Blake, a professional artist, who taught and mentored eight of our emerging artists through workshops. He provided guidance and knowledge on how to develop and improve skills and artistic interest. Each person created a self portrait with all artists making a 20 panel piece depicting **scosa** in the Adelaide Fringe Festival Opening Parade.

scosability Challenge

Each year the **scosability** challenge intensifies as all of our Hubs come together to participate in many sporting activities. Volleyball and basketball games, bean bag throwing competitions, running and wheelchair races, bowls and boccia are all played in the spirit of heated competition. This year we were joined by students from Regency Park Special School as they looked to transition from school to day services.



Sailability

Our inaugural Sailability day was a great success. Sailability is an opportunity for clients to experience sailing on the River Torrens. For many this is a unique first sailing experience. The event was supported by the Port Adelaide Sailing Club and the Office of Recreation and Sport. Successful grant applications have enabled extensions of our quality service delivery to include Sailability, further expanding our capacity to provide unique experiences for clients.

Performability

Performability is an opportunity for clients and staff to show their creative talents. Each year theatrical plays, dance routines, singing spots and musical performances display a repertoire of captivating short performances. The beating of drums made at a drum workshop filled the air at this year's Performability, making it one to remember.

Soccer Showdown V

We celebrated National Cerebral Palsy Week by holding our annual Soccer Showdown. This year passion and pride was evident as teams took to the court and supporters cheered them on.

Adelaide United A-League player Kristian Sarkies joined women's A-League player Rachel Quigley and youth team player Matthew Mullen at the event and were on hand to offer advice and to autograph posters.

The Soccer Showdown brings together clients, regardless of their abilities and this year more than 150 from all over South Australia participated.



Paul Coronica playing the drum he made at Performability

we participate



John Diment entertaining the crowd at Performability

Cerebral Palsy Week

Profile building during National Cerebral Palsy Awareness Week is essential. Our message on the Darlington billboard seen by hundreds of thousands of motorists throughout August helped to build further awareness of **scosa** and Cerebral Palsy.

Tri-State Games

This year the tri-state games were held in Stawell. Our **scosa all stars** displayed camaraderie, team spirit, enthusiasm and great skill in each event, joining more than 500 athletes in the games. Our team brought home a very honorable 14 medals from a range of events. Each year many volunteers support the **scosa all stars** on their trip, contributing to what never fails to be a fantastic event.

Circus Spectacular

This year we hosted our fifth annual Circus Spectacular. The Circus is for people with disabilities, seriously ill children and disadvantaged young adults.

Clowns, jugglers and dare devil performers wowed the audience. A juggling workshop was held for up and coming performers and face painters created beautiful images on many faces.

Held in October at Bonython Park the event is made possible through the generosity of the South Australian business community. Supporting companies pledge the cost of one or more tickets for our clients as well as those from Novita, Disability SA, Minda and The Epilepsy Centre.

achievements

Awards

scosa client James Hillier won the 2010 Kate Skipper Scholarship. The scholarship was presented by the Honourable Michael O'Brien MP, Minister for Employment, Training and Further Education. The Port Pirie Hub 'Masterchef' is working towards his personal dream of developing a recipe book.

Katria Powell was nominated for Work SA's 2009 Best Individual Contribution to Workplace Health and Safety in the category of Health and Safety Representative of the Year. Katria has been instrumental in the formulation, consultation, review and distribution of health, safety and welfare policies. The most recent being the Respectful Workplace Procedure, which provides a respectful workplace where employees feel safe and fairly and equitably treated.

we congratulate both James and Katria on their outstanding achievements.

Conferences

Our client services team has attended and participated in conferences of interest across South Australia and nationally. These conferences are good opportunities to present our successes and achievements.

This year David Swaine presented at the Australian Sports Commission – Disability Unit and at the National Disability Service National Conference on Accommodation and Social Participation.

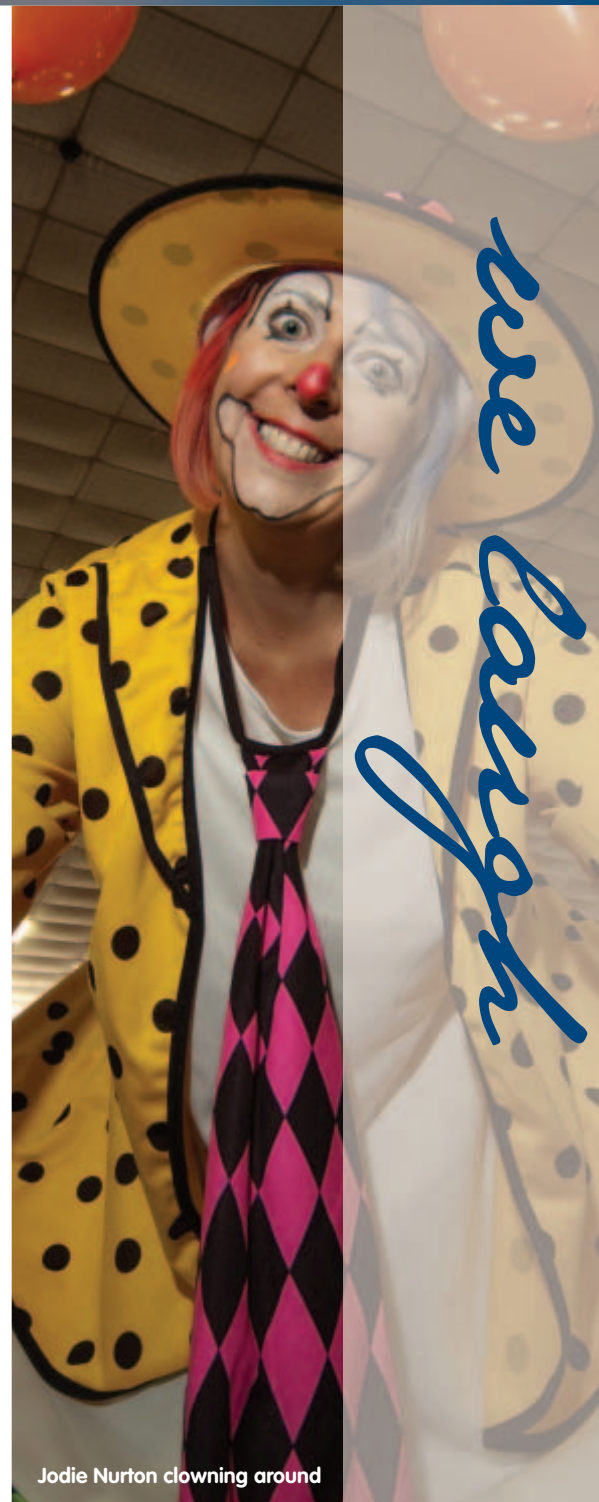
Anita McCarthy also delivered a presentation at Minda's Open Minds Seminar promoting our achievement as the first day service provider in Australia to adopt and adapt the Active Support model.

Hackham Opening

We were delighted to open our new Hackham Hub in October. Our Chief Patron, Governor of South Australia, His Excellency Rear Admiral Kevin Scarce AC, CSC, RANR was on site to officially open the new Hub. Located at Penneys Hill Road, the Hub will facilitate our growth in the southern region of Adelaide. This Hub is a fantastic venue that boasts a beach-themed sensory room, cooking facilities, open spaces, natural light and beautiful surroundings.

Skill Development

scosa has implemented initiatives designed to increase the skills and profile of Access Workers. One of these, the Competency Framework, was implemented for Access Workers in early 2010 and is now in full swing. As a first step in this process, the Access Worker is assessed against competency standards to establish their current competency level. From there, a development plan designed to take the worker to the next competency level is agreed on by both the Access Worker and the Programme Coordinator. The development plan details goals, training and development opportunities.



Jodie Nurton clowning around

Governor General Admires scosa Art

Mitcham Hub was honoured with special guest, The Governor General, Her Excellency, Ms Quentin Bryce and a very special request was made. Her Excellency took a particular interest in the exceptional quality of our client's art and requested a piece for her office. *The Galahs*, which was painted by clients and Access Worker, talented in-house artist Hera Whinfield, is now a centrepiece in the Governor General's office.



Port Power fan Mark Andrews with star player, Justin Westhoff

Power of Dreams

For every goal kicked by Port Power at a home game Perks donated \$100 to **scosa**, raising \$15,700 for the season! Power of Dreams is the charitable arm of Port Power and is committed to supporting community organisations.

audit report

Independent Audit Report to the Members of The Spastic Centres of South Australia Incorporated

Report on the Financial Extract

We have audited the financial extract of The Spastic Centres of South Australia Incorporated for the period ended 30 June 2010 in accordance with Australian Standards.

Audit Opinion

In our opinion the information reported in the financial extract is consistent with the annual statutory financial report from which it is delivered and upon which we expressed an unqualified audit opinion in our report to the members dated 23rd September 2010. For a better understanding of the scope of our audit this report should be read in conjunction with our audit report on the annual statutory financial report.

Hayes Knight

Dated this 23rd day of September 2010

The Spastic Centres of South Australia Incorporated Statement by the Board of Directors

The Board declares that the financial extracts of the Spastic Centres of South Australia Incorporated for the period ended June 2010, as set out on the following page, have been derived from and are consistent with the full financial report of the Spastic Centres of South Australia Incorporated

This declaration is made in accordance with a resolution of the Board of Directors and is signed for and on behalf of the Board by:

Judith Worrall,
President

John Mildrum Treasurer

Dated this 20th day of September 2010

financial extracts 2009/2010

Trading Statement for the year ended 30 June 2010		
OPERATING INCOME	2010	2009
	\$	\$
Operating Grants	3,670,895	3,601,579
Purchased Services	2,168,069	2,123,394
Other Income	1,918,888	2,048,634
	7,757,852	7,773,607
OPERATING EXPENSES		
Wages	4,036,324	3,924,815
Superannuation	389,500	397,355
On costs	432,128	402,706
Other Operating Costs	2,428,645	2,612,818
	7,286,597	7,337,694
OPERATING SURPLUS (LOSS)	471,255	435,913
Revaluation of Land & Buildings and Investments	55,969	475,470
NET SURPLUS / (DEFICIT) FOR THE YEAR	527,224	(39,557)
TRANSFERS FROM / TO RESERVES		
Transfer from Reserves	-	43,821
Transfer to Reserves	(335,107)	(270,374)
NET CHANGE IN ACCUMULATED FUNDS	192,117	(266,110)
Balance Sheet as at 30 June 2010		
CURRENT ASSETS		
Cash	752,960	685,734
Receivables	263,020	360,535
Prepayments	58,793	26,371
TOTAL CURRENT ASSETS	1,074,772	1,072,640
NON-CURRENT ASSETS		
Investments	2,358,062	1,835,020
Fixed Assets	2,856,457	2,963,931
TOTAL NON-CURRENT ASSETS	5,214,519	4,798,951
TOTAL ASSETS	6,289,291	5,871,591
CURRENT LIABILITIES		
Creditors and accruals	241,226	377,218
Grants received in advance	38,944	59,602
Provisions	286,938	280,228
TOTAL CURRENT LIABILITIES	567,108	717,048
NON-CURRENT LIABILITIES		
Provisions	241,107	199,691
TOTAL NON-CURRENT LIABILITIES	241,107	199,691
TOTAL LIABILITIES	808,215	916,739
NET ASSETS	5,481,076	4,954,852
MEMBERS FUNDS		
Reserves	2,822,043	2,487,936
Kate Skipper Scholarship Fund	1,793	1,793
Accumulated Funds	2,657,240	2,465,123
TOTAL MEMBERS FUNDS	5,481,076	4,954,852

treasurer's report

SCOSA continues to remain in a strong financial position. This is despite the uncertain economic and policy development environment currently facing service providers to people with disabilities.

External factors impacting on our financial performance include a volatile market in the aftermath of the Global Financial Crisis, greater competition for donor/sponsor funds, and the increasing gap between government funding levels and the costs of service delivery.

Initial budget parameters assumed an organic growth rate which did not eventuate due to some potential school-based clients deferring their transition to **SCOSA**, however, the strength of our brand attracted additional donations and sponsorships which enhanced our fund-raising results.

This, together with prompt replacement of key managers who left during the year and a disciplined control over operating costs enabled us to turn a planned deficit into a surplus.

The outcome of the State Government's trial of a self-managed funding scheme and introduction of a national insurance scheme covering people with a disability should be closely monitored due to the potential effect on future funding models.

Thanks are due to members of our Finance and Audit Committee who have worked diligently to review financial policies and monitor budget performance and to management and staff for achieving an outstanding financial result without compromising our excellent standards of service delivery.

we provide

Spastic Centres of South Australia Inc

SCOSA

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we thank

our supporters

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Disability SA
Drug Arm
Les Brazier Special Vehicles
Liberty International Underwriters
Office for Recreation and Sport
Perks Intergrated Business Service
Port Adelaide Football Club
The Divas
Woodville Women's Auxiliary

pharmacy 
better health

proudly supports this Annual Report